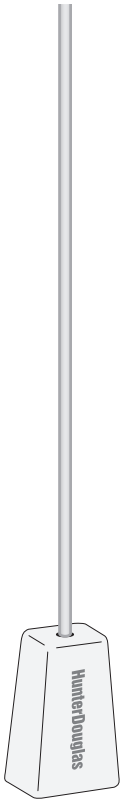
HunterDouglas

Installation • Operation • Care



Brilliance® Pleated Shades

Cordlock Lifting Systems

CONTENTS

Getting Started:

Installation Components Needed 1
Tools And Fasteners Needed 2
Mounting Types And Window Terminology 2
Product View 3

Installation:

Mount The Installation Brackets — Inside Mount 4
Mount The Installation Brackets — Outside Mount 5
Install The Shade 6

Operation:

Operate The Shade 7
Adjust The Shade 7
Troubleshooting 8

Care:

Remove The Shade 9
Cleaning Procedures 9

Child Safety:

Warning 10
Cordlock Shades 10
Top-Down And Top-Down/Bottom-Up Shades 10

Questions?

Call the Hunter Douglas Customer Information Center at
1-888-501-8364

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Thank you for purchasing Hunter Douglas Brilliance® pleated shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance. Please thoroughly review this instruction booklet before beginning the installation.

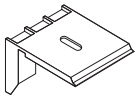
Installation Components Needed

Check the packaging to be sure you have all the components needed to install your shades. Keep the packaging until the shades perform to your satisfaction.

Width	Brackets Required
Up To 36"	2
36 1/8" - 72"	3
72 1/8" - 108"	4
108 1/8" - 144"	5

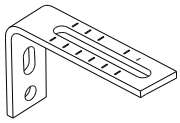
Required Components

- **Installation Brackets.** The number of brackets required varies with shading width, as shown in the above table.



Optional Components

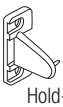
- **Extension Brackets.** Extension brackets can add up to 3½" of clearance for outside mounts. If ordered, there should be the same number of extension brackets as installation brackets.



- **Spacer Blocks.** Each spacer block projects the installation bracket ½" away from the mounting surface. If ordered, there should be a maximum of three spacer blocks per installation bracket.

Spacer Block Outside Mount (Optional)

- **Hold-Down Brackets.** Hold-down brackets secure the bottom rail from movement (i.e. often used in French door applications).



Hold-Down Bracket (Optional)

GETTING STARTED

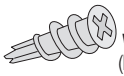
Tools And Fasteners Needed

- Flat blade and Phillips screwdriver
- Measuring tape and pencil
- Power drill and drill bits
  (¼" hex driver also recommended)
- Level
- Pliers

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two 1½" screws are provided per installation bracket.
- **Wall Anchors (Not Provided).** If mounting into drywall, you will need wall anchors to ensure a secure installation.

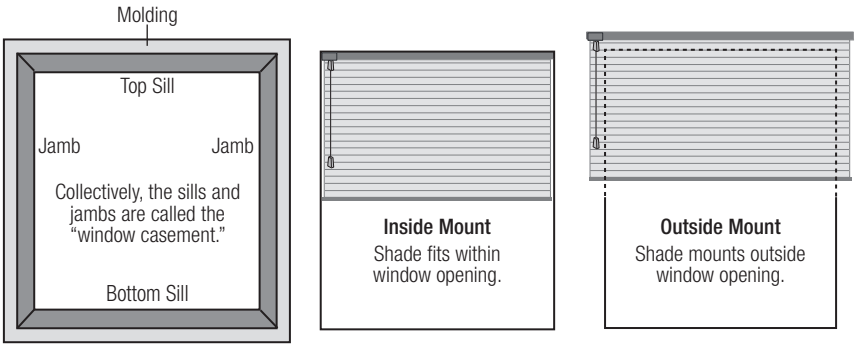
#6 x 1½"
Hex Head Screw
(Provided)



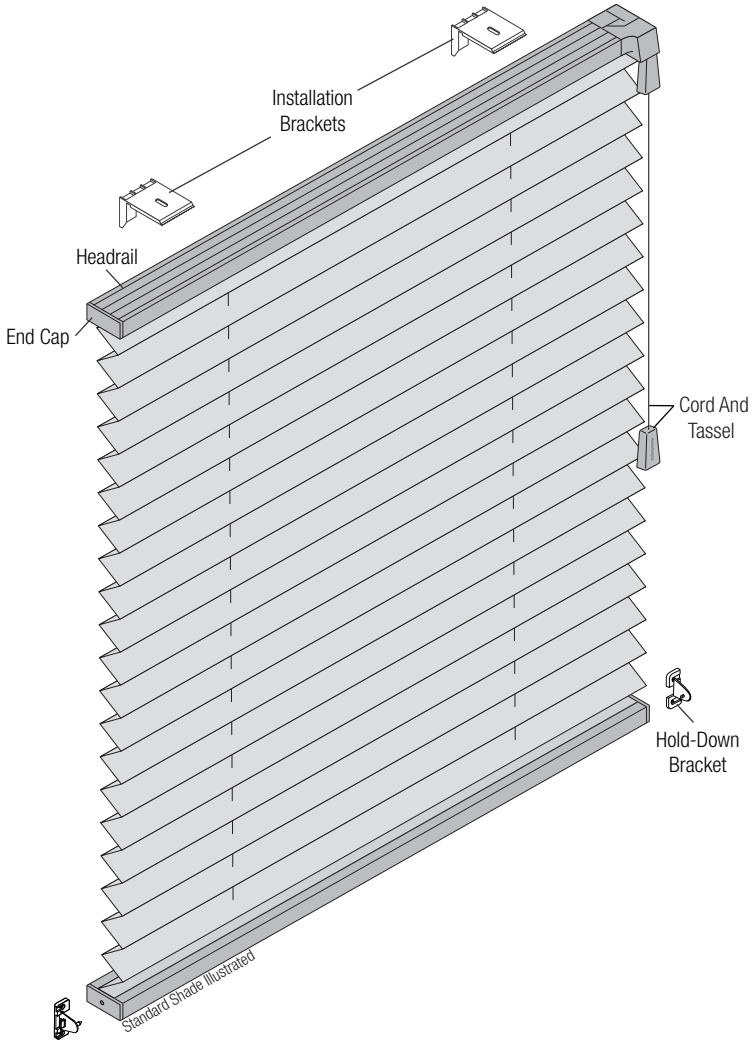
Wall Anchor
(Not Provided)

Mounting Types And Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.

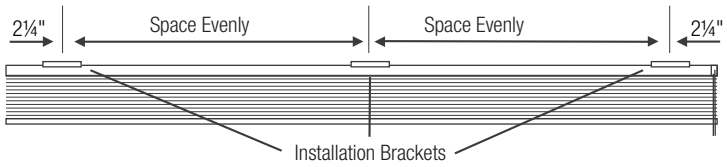


Product View

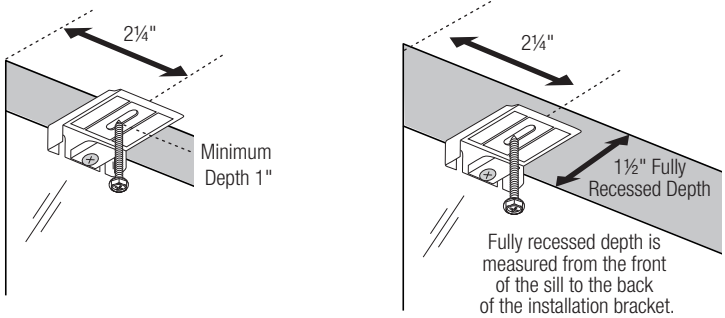


Mount The Installation Brackets — Inside Mount

- Measure in 2¼" from each jamb for bracket location.
  - ➤ If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets.



- Mark the location for screw holes.
  - ➤ The minimum depth required for mounting is 1" or to fully recess the headrail 1½" from the front of the sill to the back of the mounting bracket.
  - ➤ The front edges of the installation brackets must align to each other.

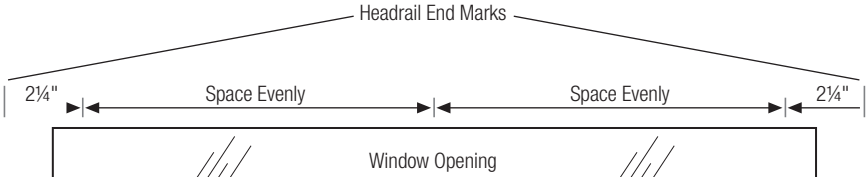


- Fasten installation brackets with the screws provided.
  - ➤ Use a ⅛" drill bit to pre-drill holes, if necessary
  - ➤ If you are fastening the installation brackets to drywall, be sure to use wall anchors and follow the instructions provided with the anchors. (Anchors not provided.)
  - ➤ Use a level to check that the mounting surface is level. Shim the brackets if necessary.

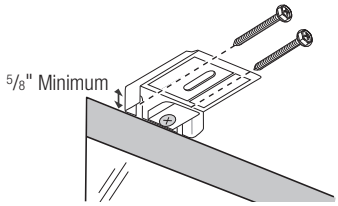
Mount The Installation Brackets — Outside Mount

A minimum of 5/8" flat vertical surface is needed for outside mounts shades.

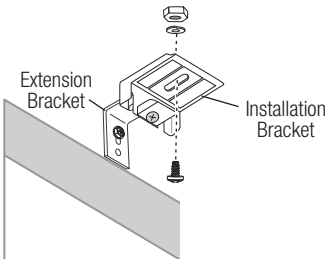
- With the shading in the lowered position, center it over the window opening at the desired height or measure the width of the headrail to determine where the end of the headrail will be located. Mark this location.



- Measure in 2¼" from the headrail mark.
  - ➤ If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets.



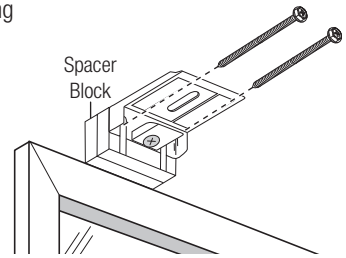
- Mark the location of the holes for the screws.
  - ➤ The top of the installation brackets should be at the height where you want the top of the headrail to be located, and on the same level.
  - ➤ The rear of the blocks/brackets must be flush against a flat vertical mounting surface. Do not mount brackets on curved molding.
  - ➤ When using extension brackets, fasten the installation brackets to the extension brackets. Attach installation brackets to the underside of the extension brackets using the provided screws and nuts.



- Fasten installation brackets with the screws provided.
  - ➤ Use a 1/8" drill bit to pre-drill holes, if necessary.
  - ➤ If you are fastening the installation brackets to drywall, be sure to use wall anchors and follow the instructions provided with the anchors. (Anchors not provided.)
  - ➤ Use a level to check that the mounting surface is level. Shim the brackets if necessary.

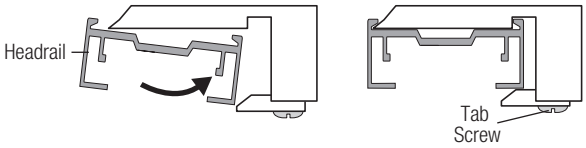
INSTALLATION

➤ If using spacer blocks, fasten these to the mounting surface. Be sure to use #6 mounting screws long enough for a secure installation. (Screws not provided.)



Install The Shade

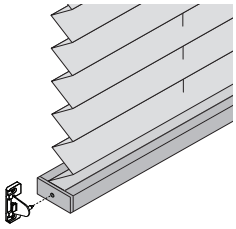
- Unwind the cord from around the shade assembly and let it hang.
- With the cordlock facing you, slip the headrail into the installation brackets. The front lip on the brackets fit into the front groove on the top of the rail.



- Push on the rail until it snaps into place.
- Check to ensure fabric is not caught in the installation brackets, then tighten tab screw on each bracket until snug. Do not overtighten.

Attach Hold-Down Brackets (Optional)

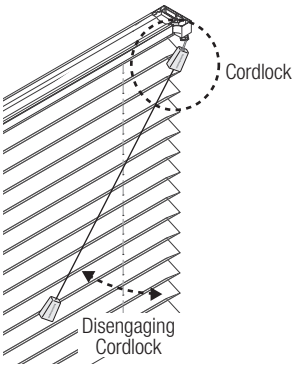
Hold-down brackets can only be used on outside mounted shades.



- Lower the shade and place the pins from the hold-down brackets into the bottom rail end caps.
- On the mounting surface, mark the bracket hole locations.
- Check that the brackets are level and attach them to the mounting surface using two screws.

NOTE: Disconnect the bottom rail from the hold-down brackets to raise the shade.

Operate The Shade



- Keep the cord close to the fabric when operating the shade.
- To raise or lower the shade, disengage the cordlock by moving the cord toward the center of the shade.
- Pull on the cord to raise the shade.
- Engage the cordlock by returning the cord to the original position.

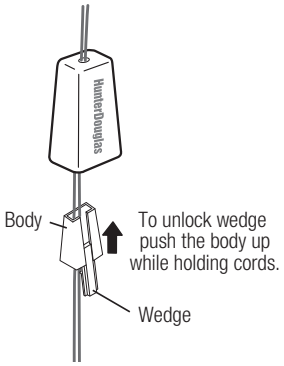
  IMPORTANT: Standard and Top-Down shades have one operating cord. Privacy View, Top-Down/Bottom-Up, and Two-On-One Headrail shades have two operating cords.

  For Top-Down/Bottom-Up and Privacy View shades, one cord operates the moving rail and the other cord operates the bottom rail.

Adjust The Shade

Adjust The Shade Height

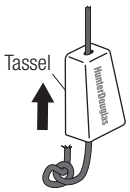
The shade drop can be adjusted or the bottom rail leveled by adjusting the cord equalizer.



- Lower the shade all the way.
- Unlock the wedge by holding the lift cords and pushing up on the body.
- Pull each lift cord individually to adjust the height and to level bottom rail.
- Insert the wedge with the rib facing the inside of the equalizer and the lift cords.
- Push the wedge up until it is flush, locking the lift cords into place.

Adjust The Tassel Cord Length

The tassel cord length is usually $^{2}/_{3}$ the length of the fully closed shade. To shorten the tassel cord:

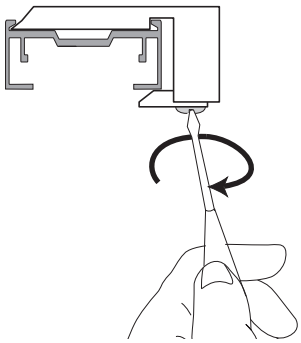


- Slide the tassel up the cord revealing the knot.
- Make a new knot below the tassel at the desired location.
- Trim the excess cord below the knot.
- Slide the tassel back down over the knot.

Troubleshooting

Problem	Solution
The shade does not raise and lower evenly.	■ Check that the window is square by measuring the diagonals. ■ Check that the installation brackets are level. Shim to level, if necessary. ■ Check the installation brackets to ensure the shade fabric is not caught between the bracket and the headrail. ■ Check that the lift cords are not pinched or tangled. ■ Adjust the lift cords. *See Adjust The Shade Height on page 7.*
The shade will not snap into the installation brackets.	■ Check that the installation brackets are aligned and level.
The shade will not raise.	■ If hold-down brackets are used, make sure they have been released.

Remove The Shade



- Fully raise the shade.
- Unscrew the screw on each bracket while securely holding the headrail.
- Release the headrail.

Cleaning Procedures

Pleated shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most fabrics, the following options are available if your shade needs cleaning.

Dusting

Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

Use a low suction, hand-held vacuum for more thorough dust removal.

Spot-Cleaning

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. *Do not rub the fabric.*
- Allow the shade to dry in the completely lowered position.

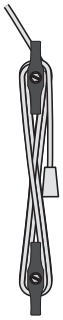
⚠ WARNING

For more safety information call 1-888-501-8364 in the U.S. or 1-866-662-0666 in Canada.

Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

- **Always keep cords out of the reach of children.**
- **Move cribs, playpens and other furniture away from cords.** Children can climb furniture to get to cords.
- **Do not tie cords together.** Make sure cords do not twist together and create a loop.

Cordlock Shades



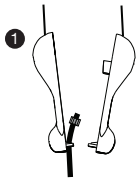
Hunter Douglas provides cord cleats and we recommend their use.

- **Cord Cleats.** Attach two cord cleats 6" to 12" apart at a height where they will be out of the reach of children. Take into account that a child may stand on furniture attempting to reach the cords. Be sure the cleats are firmly secured. Once the cleats are attached, wrap excess cord around them after each use of the shade.

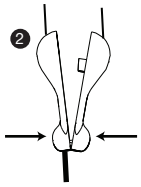
Top-Down And Top-Down/Bottom-Up Shades

- **Breakaway Cord Stop.** To further reduce the hazards of entanglement and strangulation, breakaway cord stops are provided with Top-Down and Top-Down/Bottom-Up shades. They are designed to break apart when force is applied from the top.

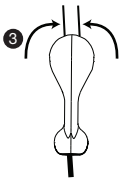
  IMPORTANT: Should the breakaway cord stop break apart, be sure to untangle the cords prior to reassembling.



Breakaway Cord Stop



Fit the bottom edges together.



Swing the top edges together and snap closed.

Notes

Notes

LIFETIME GUARANTEE

The Hunter Douglas Lifetime Guarantee is designed to ensure a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas Inc. at 1-888-501-8364 or visit **hunterdouglas.com**.

COVERED
BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate
- Operational cords for a full 7 years from the date of purchase
- All internal mechanisms
- Components and brackets
- Fabric delamination
- Hunter Douglas PowerRise®, PowerTilt™ and PowerGlide®, all with Platinum Technology™, and all other Hunter Douglas motorization components are covered for 5 years from date of purchase
- Repairs and/or replacements will be made with like or similar parts or products

NOT COVERED
BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear
- Abuse, accidents, misuse or alterations to the product
- Exposure to the elements (sun damage, wind, water/moisture) or discoloration over time (with the exception of EverWood® Collection alternative wood blinds which carry a "Satisfaction Guarantee" covering fading, yellowing, warping and bowing for the life of the product)
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance
- Shipping charges, cost of removal and reinstallation

For further details, see the warranty card included with your order.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit **hunterdouglas.com/customersupport** for additional warranty information and frequently asked questions.
3. Contact Hunter Douglas Inc. at **1-888-501-8364** (9:00 AM - 8:00 PM EST) for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

HunterDouglas

LIGHT CAN CHANGE EVERYTHING®

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